

World Bank Case Study Global Project Monitoring System (GPMS), Indian CST, India

Background: Indian CST has developed a distinctive online Project Management platform called GPMS (www.indiancst.in) in 2009 for programme and project monitoring. Majority of the users are from public sector.

Features at a Glance

- ✓ Remote monitoring process for ongoing projects at multiple locations
- ✓ In-built escalation mechanism where superiors can quickly identify non-conformances and initiate interventions leading preventive delays
- ✓ Allows graphical information exchange including videos and photographs
- ✓ Conversion of unstructured data to structured data, while maintaining their integrity
- ✓ Real time communication and information sharing
- ✓ Accessibility from anytime, anywhere

System Outcome:

- ✓ Improve monitoring and performance management of projects
- ✓ Acts as a useful decision support system based on information from the field
- ✓ Improve transparency and accountability of projects undertaken

Strategic Development Decisions:

- ✓ Global Project Management Solution is offered as a management tool that will introduce high end technological platforms like cloud computing and crowd sourcing.

Impact:

- ✓ Used across a range of stakeholders including Ministries, Departments and District Municipalities
- ✓ Transparency and accountability through field data capture
- ✓ Improve the efficacy of the delivery of projects and eliminate corruption

The core strength of the GPMS is the online availability of real-time data that gets correlated constantly to provide reliable information and actionable intelligence. The GPMS-enabled remote monitoring process for ongoing projects at multiple locations leaves little scope for inefficiency or mishandling of projects and the funds associated with them, irrespective of the position in the government administrative hierarchy.

